



Floresville Electric Light & Power System Critical Load Public Safety or Critical Load Industrial Designation

This application should be completed in order to request designation of non-residential Critical Load Public Safety Customer or Critical Load Industrial Customer with Floresville Electric Light & Power System (FELPS), as defined below. In accordance with the Public Utility Commission of Texas (PUCT) Substantive Rule 25.497 a Critical Load Public Safety Customer is a customer for whom electric service is considered crucial for the protection or maintenance of public safety and customers with special in-house life-sustaining equipment, including but not limited to hospitals, police stations, fire stations, and critical water and wastewater facilities. A Critical Load Industrial Customer is an industrial customer for whom an interruption or suspension of electric service will create a dangerous or life-threatening condition on the retail customer's premises.

Designation of Critical Load does not guarantee an uninterrupted supply of electricity. It is the responsibility of the customer to make arrangements for alternative sources of electric power should a localized outage or load shed event occur. While FELPS strives to provide uninterrupted service, circumstances beyond our control can cause unplanned outages of varying duration. Designation of Critical Load status does not exempt customers from their financial responsibilities to pay timely for electric utility services provided or from potential termination of service in accordance with FELPS policies.

Submission of this application does not automatically result in enrollment. Notification of action taken with regard to this form will be provided to the customer at the email or mailing address provided. Please complete page 2 and 3 of this Application. Return the completed Application to FELPS at:

Email: CriticalLoad@felps.us

Fax: 830-393-0362, ATTN: Critical Load

Mailing Address:
Floresville Electric Light & Power System
Attn: Critical Load
187 State Highway 97 E
Floresville, Texas 78114

For questions about this Application, please contact our Customer Service Department at 830-216-7000, sub-option 2.



Floresville Electric Light & Power System

Critical Load Public Safety or Critical Load Industrial Designation Application

This application must be completed in order to request the designation of non-residential Critical Load Public Safety or Critical Load Industrial Customer status.

The criteria for qualification as Critical Load Public Safety or Critical Load Industrial are provided in the [Public Utility Commission of Texas Substantive Rule 25.497](#). Designation of Critical Load does not guarantee an uninterrupted supply of electricity. It is the responsibility of the customer to make arrangements for alternative sources of electric power should a localized outage or load shed event occur.

Section 1: Submitter's Contact Information

First Name: _____	Last Name: _____
Email Address: _____	
Telephone #: _____	

Section 2: Customer Contact Details

Name (if different from above): _____		
Contact Title: _____		
Mailing Address: _____		
City: _____	State: _____	Zip: _____
Primary Telephone #: _____	Secondary Telephone #: _____	
Email Address: _____		

Section 3: Service Address Information

Customer Name (As listed on account): _____	
Street Address (1): _____	Account #: _____
Street Address (2): _____	Account #: _____
Street Address (3): _____	Account #: _____
Street Address (4): _____	Account #: _____
Street Address (5): _____	Account #: _____
If you have additional service addresses, attach them on a separate page.	

Section 4: Facility Type and Description

Please select the type of facility and/or describe the specific public safety issue that may result from an interruption of normal power service (reference [Public Utility Commission of Texas Substantive Rule 25.497](#)):

Start by selecting the applicable services group for this application from the following (select only one)

Healthcare Services

Public Services (Airport, Municipal, etc.)

Critical Load Servicing Electric Generation and Cogeneration (Gas/Pipeline Infrastructure)

Please attach supporting information for consideration. For natural gas infrastructure, describe equipment on premise served and interdependencies.

Critical Load Industrial

Description: _____

Describe any existing battery or backup capacity, or dual feed capacity (required)

None

Battery Backup Battery Backup Capacity (kW) _____

Battery Generation Backup Generation Capacity (kW) _____

Utility dual feed capacity Owner of transfer switch _____

Length of time the facility can operate without electricity from FELPS: _____

Length of time required for start-up following a power outage: _____

PLEASE NOTE: It is the responsibility of the customer to make arrangements for alternative sources of electric power should a localized outage or load shed event occur.

DESIGNATION OF A CRITICAL LOAD DOES NOT GUARANTEE AN UNINTERRUPTED SUPPLY OF ELECTRICITY.

Add attachments, if needed.

Customer:

The undersigned, on behalf of the customer, has read and understood the information and certifies that the information provided on this Application is correct and understands this information will be used to determine whether the member is eligible for designation of Critical Load status.

Signature: _____ Date: _____

Printed Name: _____ Title: _____

You will be contacted regarding eligibility after the application is reviewed by FELPS staff.

To be completed by FELPS staff only.

Is account eligible for Critical Load Status? Yes ___ No ___ If no, why _____

Reviewed for eligibility by: _____ Date: _____

Entered by: _____ Date: _____ Noted: _____